

ARKids First



Roy Jeffus

Director

Division of Medical Services

Arkansas Department of Health and Human Services



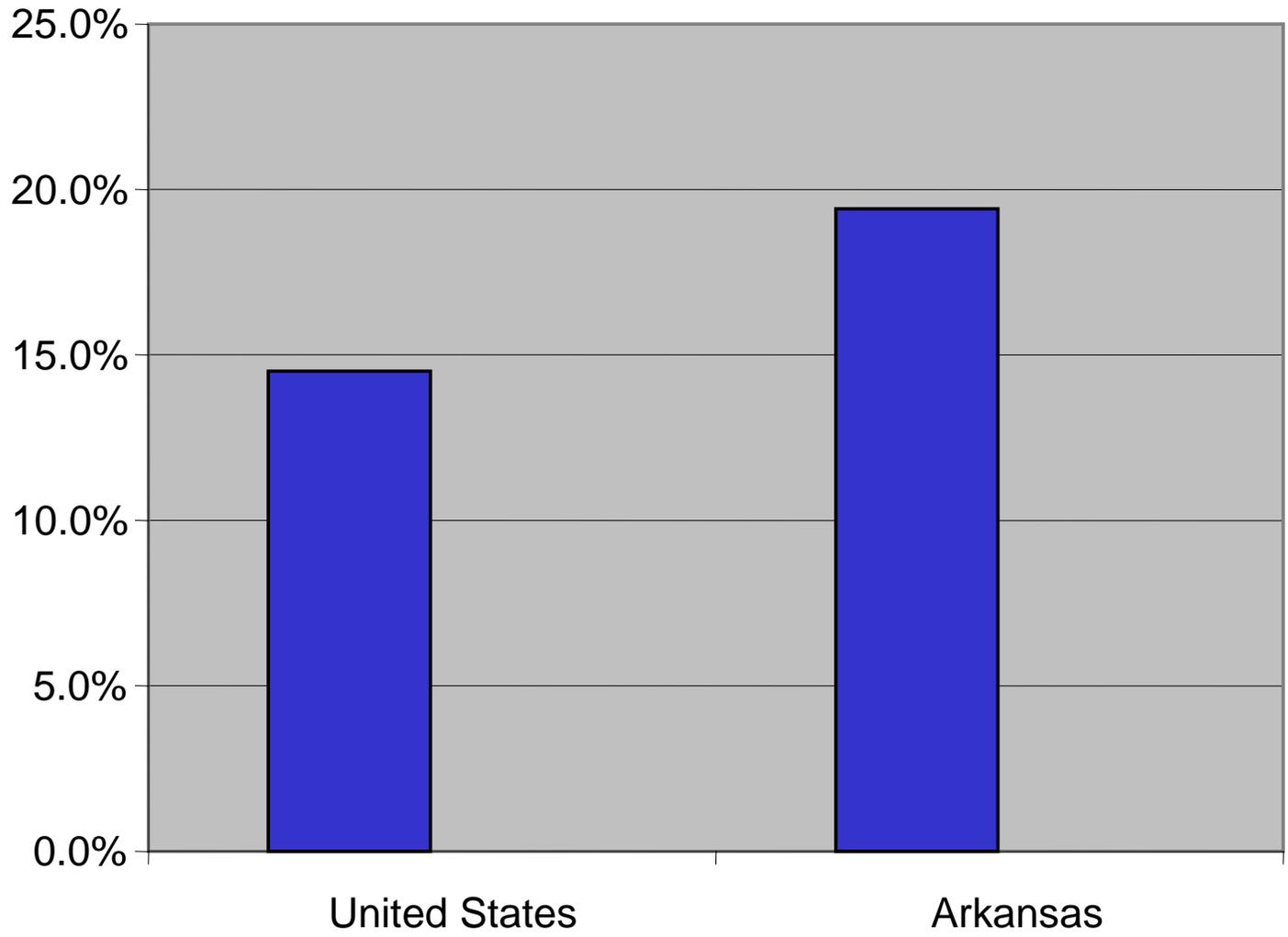
With the collapse of Clinton's universal health act in 1993, it became clear that Medicaid was here to stay—making it work better and be a more prudent purchaser of healthcare was mandatory



It is at the state level where innovative solutions are being created by necessity.



Percent of Uninsured Children United States Compared to Arkansas 1996

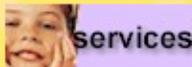
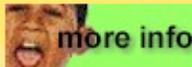
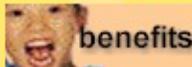
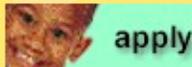
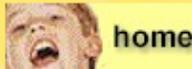


ARKids list

Healthy Kids. Healthy Families.



www.arkidsfirst.com



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Dear Fellow Arkansans,



The legislation I signed creating ARKids First health insurance provides coverage for more than 70,000 Arkansas children who otherwise might have gone without. This legislation has been

approved unanimously by the Arkansas General Assembly and approved by the federal government.

ARKids First has expanded and will now offer two coverage options. ARKids A offers low-income families a comprehensive package of benefits. ARKids B provides coverage for families with higher incomes. We have streamlined the application process for both packages, allowing you to apply for either package on the same form. Here are some other important highlights:

- You can get an ARKids First application by calling our toll-free hotline, 1-888-474-8275. You do not have to visit a DHS office.

Now for More Kids.



Progress is being made in Arkansas, beginning with ARKids First. Arkansas now excels in caring for kids, serving 75,000 previously uninsured children since 1997.



Winner– 1997

Ford Foundation/JFK School of Government
Innovations in American Government

Do you want to
know how to get
your own
family doctor?



You can with...



Family Member's Name _____
Doctor _____ Phone No. _____

Family Member's Name _____
Doctor _____ Phone No. _____

Family Member's Name _____
Doctor _____ Phone No. _____



1-800-275-1131

EASY FAST

MEDICAL CARE



ARKids First income eligibility

Effective 4-1-05 through 3-31-06

Family size	ARKids A				ARKids B	
	Under age 6		Age 6 and over		Annually	Monthly
	Annually	Monthly	Annually	Monthly		
1	\$12,728	\$1,060	\$9,570	\$797	\$19,140	\$1,595
2	\$17,063	\$1,422	\$12,830	\$1,069	\$25,660	\$2,138
3	\$21,399	\$1,783	\$16,090	\$1,340	\$32,180	\$2,681
4	\$25,735	\$2,144	\$19,350	\$1,612	\$38,700	\$3,225
5	\$30,071	\$2,505	\$22,610	\$1,884	\$45,220	\$3,768
6	\$34,407	\$2,867	\$25,870	\$2,155	\$51,740	\$4,311
7	\$38,742	\$3,228	\$29,130	\$2,427	\$58,260	\$4,855
8	\$43,078	\$3,589	\$32,390	\$2,699	\$64,780	\$5,398
Add for each additional member	\$4,335	\$361	\$3,260	\$271	\$6,520	\$543

ARKIDS A and B comparison

	ARKIDS A	ARKIDS B
Copayment	NO	YES
Benefit Package	Traditional Medicaid including EPSDT	Modeled after state employee benefit package including preventive health screening (with limits)
Eligibility not restricted by PCP selection	Yes	No

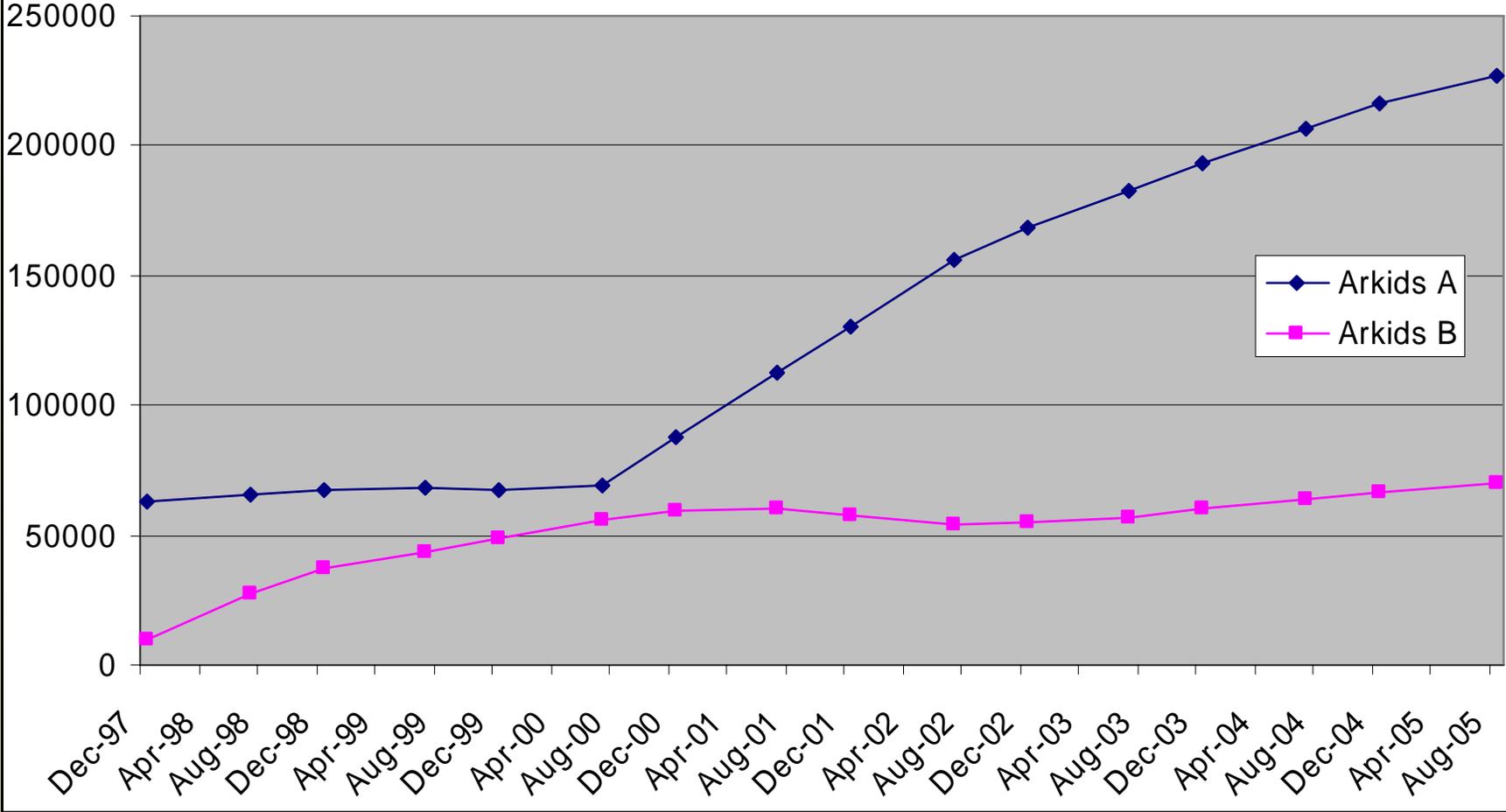
ARKIDS A Benefits (copayment not required)

Program	Coverage limits	Prior authorization
Ambulance (emergency only)	Medical necessity	None
Ambulatory Surgical Center	Medical necessity	PCP referral
Chiropractor	Medical necessity	PCP referral
Dental Care (orthodontia included)	Medical necessity	PA required for some procedures
Durable Medical Equipment	Medical necessity	PA required for some equipment
Emergency Room Services	Medical necessity	None
EPSDT Screens	All per protocol	PCP or ADH administered
Family Planning	Family Planning services only	None
Federally Qualified Health Center	Medical necessity	See Physician Service
Hearing Services	Medical necessity	PCP referral
Home Health	Medical necessity	PCP Rx required
Hospice	Medical necessity	Physician certification
Immunizations	All per protocol	PCP or ADH administered
Inpatient Hospital	Medical necessity	PA for stays of more than 4 days
Inpatient Psych	Medical necessity	PA required
Laboratory and X-Ray	Medical necessity	PCP referral
Medical Supplies	Medical necessity	PCP Rx required
Nurse Midwife	Medical necessity	None
Outpatient Mental and Behavioral Health	Medical necessity	PCP Rx required
Physician Services	Medical necessity	PCP referral to specialists. Patient must use PCP for access to all services, including the professional component of services rendered in inpatient settings.
Psychology Services	Medical necessity	Physician Rx required
Podiatry	Medical necessity	PCP referral
Prescription Drugs	Medical necessity	Prescription (must use generic and rebate mfg. when available)
Rural Health Clinic	Medical necessity	See Physician Services
Therapy Services--Speech, Occupational, and Physical	Medical necessity	PCP referral and PA required
Transportation	For Medicaid-covered services only	None
Vision Care	1 eye exam and 1 pair of eyeglasses per 12 months	None

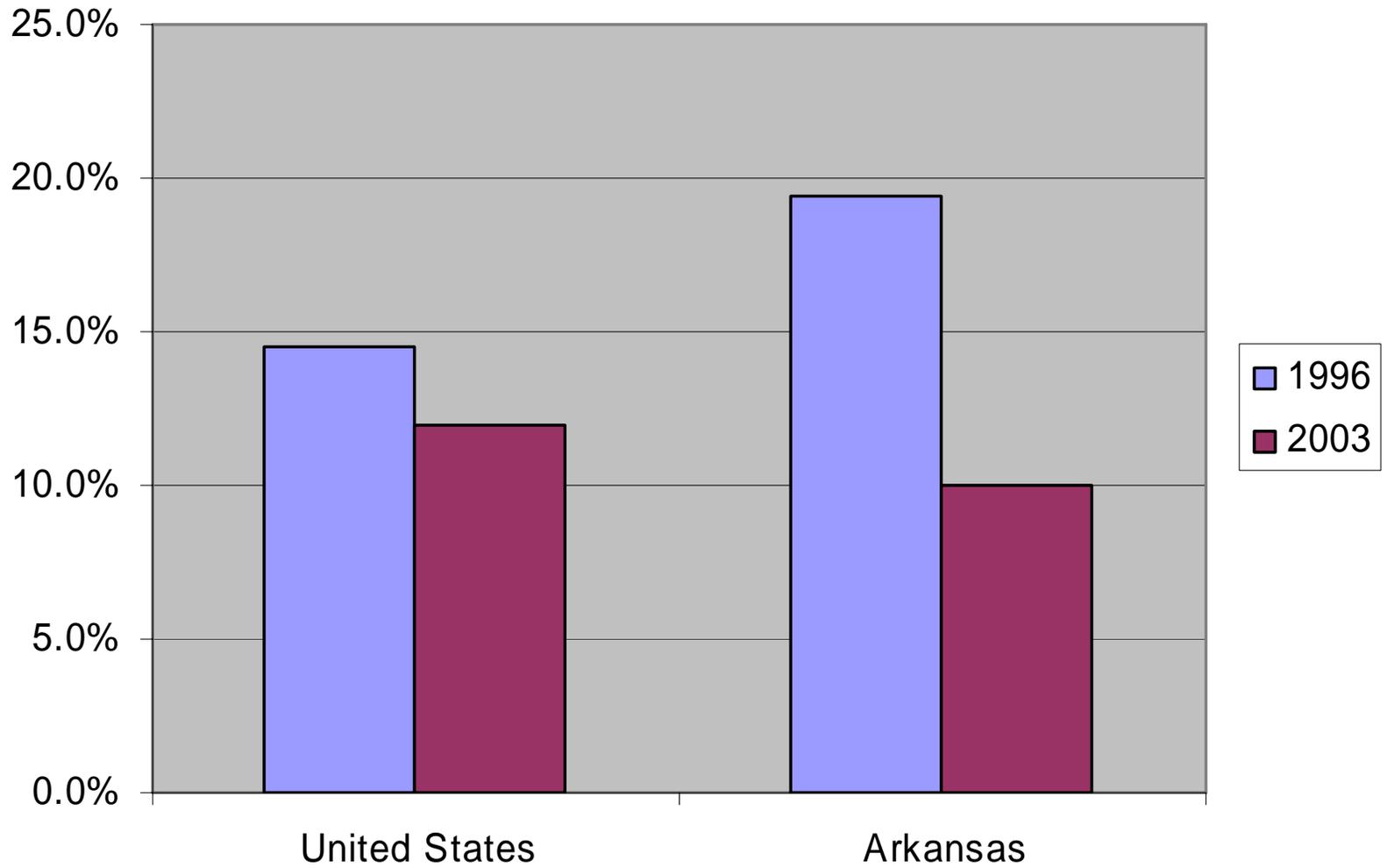
ARKIDS B Benefits (copayment required)

Program	Coverage limits	Prior authorization	Copayment
Ambulance (emergency only)	Medical necessity	None	\$10 per trip
Ambulatory Surgical Center	Medical necessity	PCP referral	\$10 per visit
Chiropractor	Medical necessity	PCP referral	\$10 per visit
Dental Care (no orthodontia)	Medical necessity	Some restorative services	\$10 per visit
Durable Medical Equipment	\$500 per year	PCP prescription plus referral	20% per DME item
Emergency Room Services	Medical necessity	None	\$10 per visit
Family Planning	Family Planning services only	None	None
Federally Qualified Health Center	Medical necessity	None	\$10 per visit
Home Health	Medical necessity	PCP referral (limited to 10 visits per State Fiscal Year)	\$10 per visit
Immunizations	All per protocol	PCP or ADH administered	None
Inpatient Hospital	Medical necessity	Prior approval for stays of more than 4 days	20% of first inpatient day
Laboratory and X-Ray	Medical necessity	PCP referral	\$10 per visit
Medical Supplies	Medical necessity	PCP prescriptions (limited to \$125 per month, with extension based on medical necessity)	None
Nurse Midwife	Medical necessity	None	\$10 per visit
Outpatient Mental and Behavioral Health	\$2,500 limit	PCP referral	\$10 per visit
Physician Services	Medical necessity	PCP referral to specialists. Patient must use PCP for access to all services, including the professional component of services rendered in inpatient settings.	\$10 per visit
Podiatry	Medical necessity	PCP referral	\$10 per visit
Prescription Drugs	Medical necessity	Prescription	\$5 per prescription (must use generic and rebate mfg. when available)
Preventive Health Screening	All per protocol	PCP or ADH administered	None
Rural Health Clinic	Medical necessity	None	\$10 per visit
Speech Therapy	Medical necessity	PCP referral	\$10 per visit
Vision Care	1 eye exam and 1 pair of eyeglasses per 12 months	Routine exams and diagnostic	\$10 per visit

ARKids First A & B Enrollment December 1997 - August 2005



Percent of Uninsured Children United State Compared to Arkansas



Arkansas Medicaid's scope is enormous:

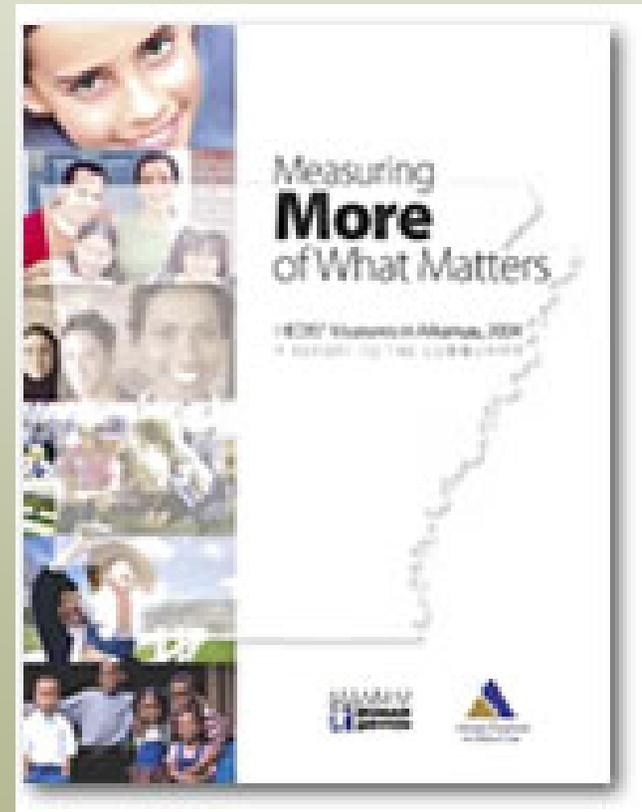
- **50%** of births
- **75%** of nursing home patients
- **50%** of all children
- the frailest, the sickest

Performance Measures

- Quality of Care
 - HEDIS, Quality Improvement Projects
- Recipient Satisfaction Surveys
 - CAHPS
- Physician Utilization
 - PCP Profile
 - Non-HEDIS Measures

HEDIS Measures in ARKIDS 1st

- Total Enrollment
- Diversity of Membership
- Well Child
 - 1st 15 months
 - 3-6 yrs old
 - Adolescent
- Childhood Immunization
- Annual Dental Visit
- Asthma

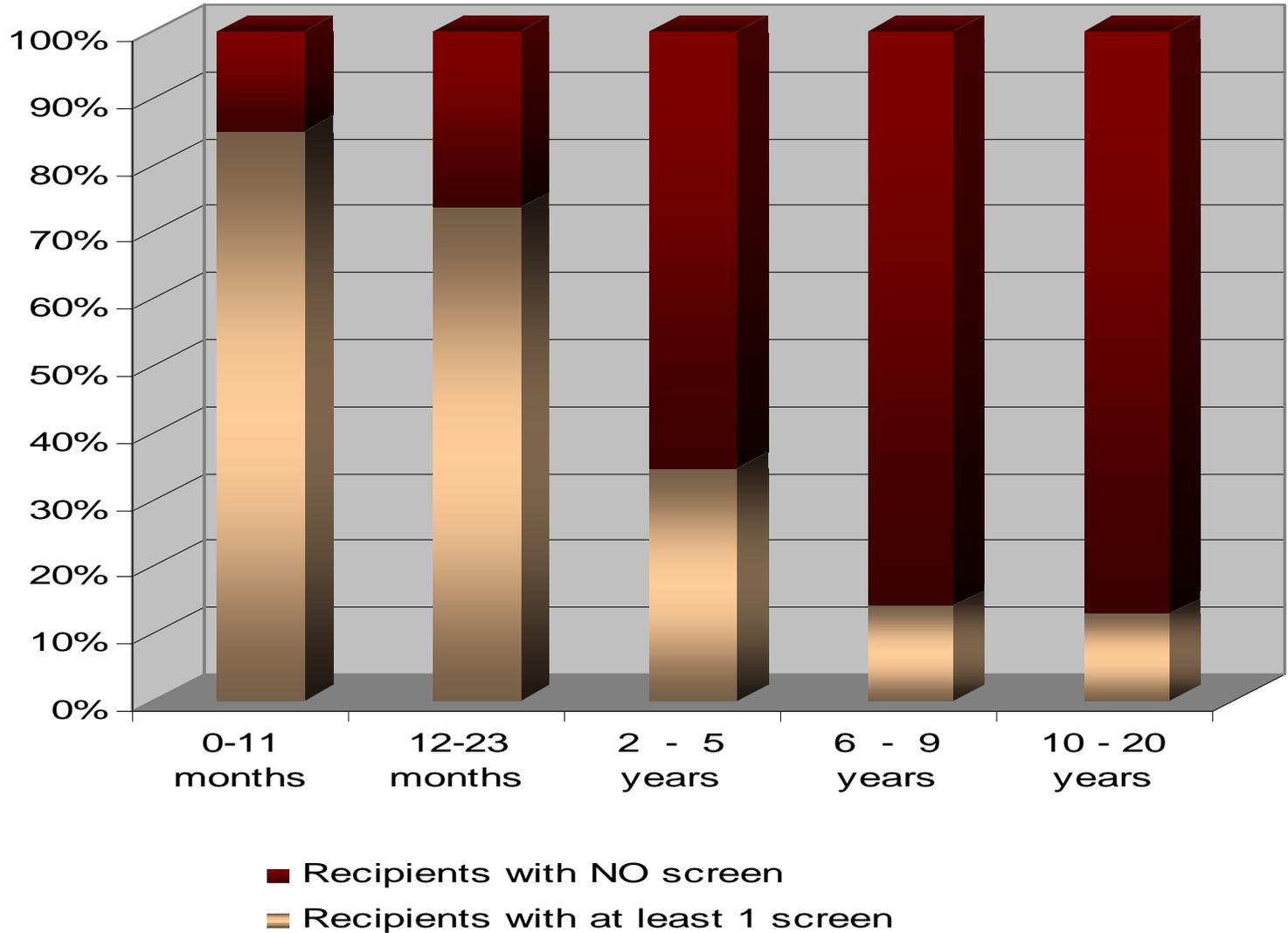


ARKids First B - Well-child visits in the 1st 15 months of life (HEDIS)

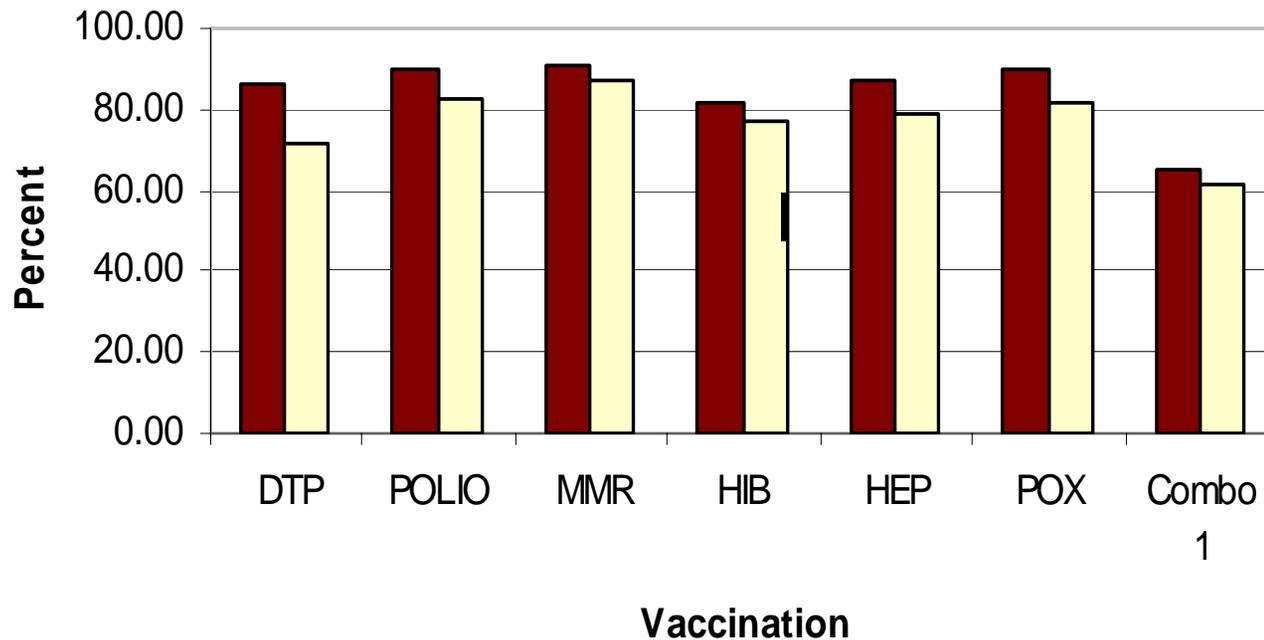
visits	2001	2002	2003	2004
0	4.92	5.71	6.38	5.10
1	7.10	7.35	6.94	5.74
2	8.74	8.37	10.69	7.02
3	9.65	7.55	8.63	11.00
4	11.66	11.63	9.76	9.73
5	19.13	14.08	11.26	15.79
6+	38.80	45.31	46.34	45.61

* Enrolled at least 13 of the first 15 months of life

ARKIDS B Preventive Health Screening SFY2005



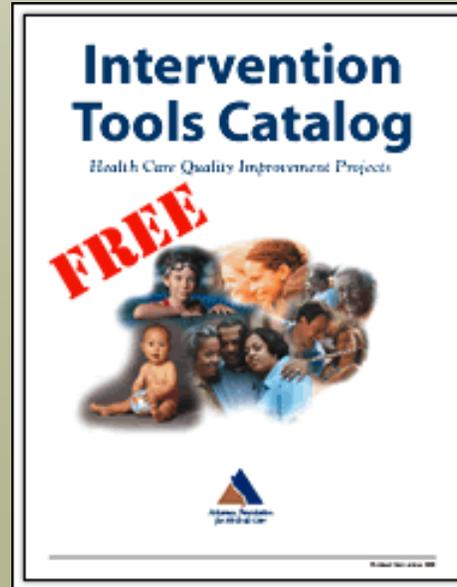
ARKIDS A & B Immunization Rates for SFY 2004



■ Immunization Rate □ National Rate 2004

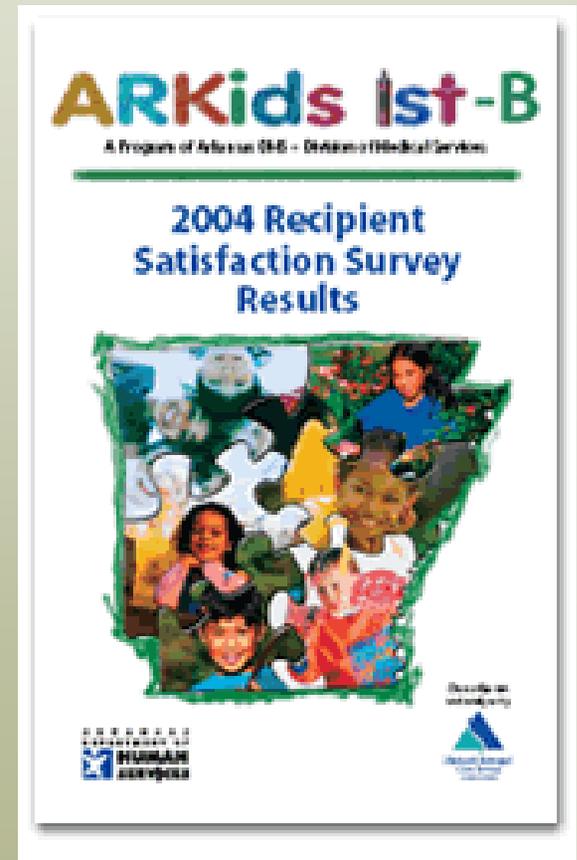
Physician Office Projects Introduced in 2004-5...

- Asthma Case Management Grant
- DOQ-IT
- Hemophilia
- Pediatric Overweight
- Sickle Cell



CAHPS

- Consumer Assessment of Health Plans Study (CAHPS)
- Developed by Agency for Health Care Policy and Research (AHCPR), RAND, and Harvard Medical School



CAHPS in Arkansas Medicaid

- ConnectCare Recipients (Adult/Child)
 - Surveyed 1998, 2000, 2001, 2003, 2005
- ARKids Recipients
 - Survey 1998-2005
 - Only Analyze Surveys with 80% of Questions Answered after Data Cleaning
- Administered & Analyzed by AFMC

2003 Response Rate

ARKids A = 38.5%

ARKids B = 51%

Overall Quality and Satisfaction 2003

	ARKids A	ARKids B
Personal Doctor	8.52	8.56
Specialists	8.58	8.55
Dentists	8.41	8.39
Quality of Care	8.43	8.51

Average rating on a scale of 1-10 where 10 is the best possible.

Comments from Parents

“Thanks for helping me keep my kids well.”

- A parent from White county

“I am so thankful! ARKids is the best!”

- A parent from Pulaski county

“As a parent, I think ARKids First is great.”

- A parent from Arkansas county

“Thank you for this wonderful program.”

- A parent from Independence county

THE END

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